**Feedback from Service User and Carer**

**Name of Worker\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

What have you found useful about your work with this worker?

What do you think they might do differently?

What positive things do you hope your next worker might do?

Was the worker always on time / sometimes on time/ never on time?

If a problem cropped up that made them late, did someone let you know?

Did you feel they listened to you?

Did you feel they understood your point of view?

Did they help you to understand the options available to you?

Did they help you to understand what might be expected of you?

Did they help you to understand how you could take more control of the situation?

Do you feel your situation has improved since being involved with this worker?

Do you feel safer?

Do you feel more in control of your life having worked with this worker?